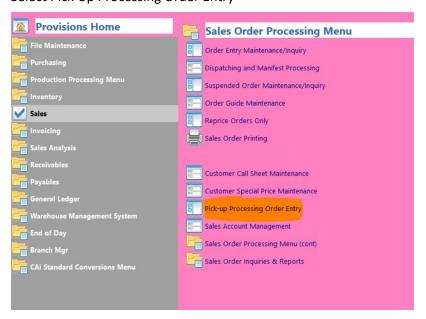
Provisions - Entering a Pick Up Slip



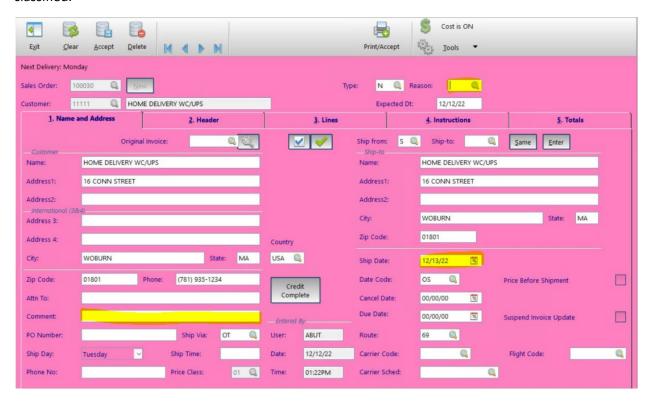
Select Pick Up Processing Order Entry



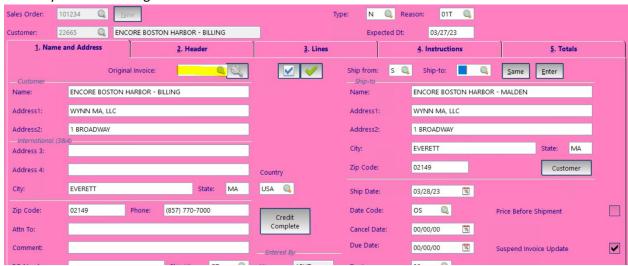
Select "New" to start a new slip.

Select customer.

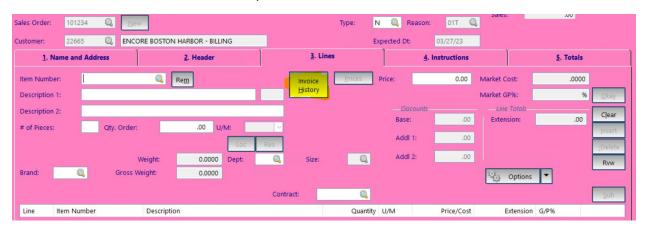
Select your reason code, sales must always choose TBD. Then choose the date that our truck will be able to pick up next (transportation will be able to change this if needed). In the comment section, write the reason for pick up (sales error, customer error, mispick, off condition etc) so the return can be classified.



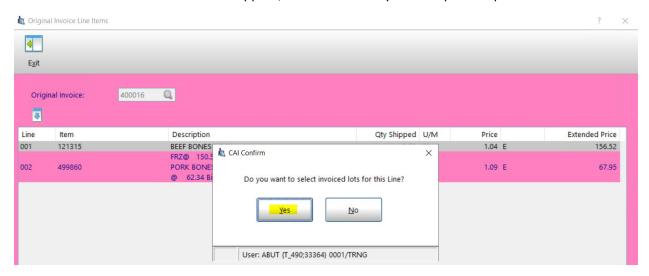
On your name and address screen, click the original invoice magnifying glass. You will choose which invoice you are crediting from here.



Once in the Lines tab, click Invoice History.



The items from that invoice will then appear, choose the item you want picked up.



You will then see this prompt, by clicking yes, the correct lot for the item will be selected by Provisions which will correctly categorize this as a credit/pickup.

Hit ok, then accept the order (do not hit "Print and Accept")

Pick up slip will appear in the "Order Status Inquiry" as a negative value confirming that this is a credit.

If you need to print a pick up slip (if we are picking up without an order going to the customer)

Print from Order Confirmation and Invoicing.

